

Here are questions I was able to answer with some quick research:

1. *What's due at first for a deposit?*

\$95, which is non-refundable

2. *How do refunds work?*

Please see the [link on "Booking Conditions" here.](#)

For an abridged version:

The cancellation policies outlined below take into consideration the costs EF incurs long before groups ever depart. Notice of cancellation from an EF tour will only be accepted from the traveler, his or her legal guardian, or the Group Leader. The date of cancellation will be determined by the date on which EF receives notice. Cancellation refunds can only be made to the person whose name appears on the account. In order to qualify for refunds in accordance with EF's standard cancellation policy, all payments must be received on time. EF's standard cancellation policy\*

– 150 days or more prior to departure: Full refund less the \$95 non-refundable deposit, all non-refundable fees, and a \$300 cancellation fee.

– 149 to 110 days prior to departure: Full refund less the \$95 non-refundable deposit, all non-refundable fees, and a \$500 cancellation fee.

– 109 to 45 days prior to departure: Full refund less the \$95 non-refundable deposit, all non-refundable fees, and 50% of the program price.

– 44 days or less prior to departure: No refund will be issued.

\*Travelers who purchase a Global Travel Protection plan have the opportunity to cancel the trip until 60 days prior to departure due to reasons not covered by the insurance underwritten by United States Fire Insurance Company and have the option to rebook to another EF Educational Tour within 30 days of such cancellation. Traveler is responsible for finding a new tour, and final placement is based on availability. Such tour needs to take place within 180 days from cancellation, and any difference in price will be covered by the traveler (non-refundable fees from the original tour will not be put toward the rebooked tour). This benefit is not an insurance provided by United States Fire Insurance Company.

Cancellation with replacement\*\*

– 150 days or more prior to departure: Full refund less the \$95 non-refundable deposit and all non-refundable fees.

– 149 to 110 days prior to departure: Full refund less the \$95 non-refundable deposit, all non-refundable fees, and a \$100 substitution fee.

– 109 days or less prior to departure: Replacements can no longer be accepted and EF's standard cancellation policy will apply.

\*\*Cancellation with replacement refers to a traveler who cancels but finds a person to replace him or her for the same program. The replacement's Enrollment Form must be submitted at the same time as the notification of cancellation.

3. *What are the rooming conditions like? Here's from the above link:*

Students will room in triples or quads with others of the same gender from the entire tour group. This means that students from different schools may room together. EF uses hotels with rooms that contain two double beds (beds for two people). Two students are expected to share each bed.

*Can students request a twin room?*

Students may request twin accommodations (a hotel room with two single beds) by submitting the name of their roommate. The following additional fees will apply:

- \$50 per hotel night per student
- \$90 per ferry or cruise night per student

(Please note: Twin accommodations are not available on overnight trains.)

*How are adults roomed?*

Adults are placed in twin accommodations (a hotel room with two single beds) with another adult of the same gender from the entire tour group, unless the name of a roommate has been provided. This will mean that adults from different schools/organizations may room together.

*Can adults request a room with a double bed?*

Adults can request double-bed accommodations (a room with one bed for two people) by providing EF with the name of their roommate by 110 days prior to departure.

*Can adults request a single room?*

Adults can request a single room for an additional \$40 per hotel, cruise, or ferry night. This fee is in addition to the standard adult supplement fees covered on the previous page. Single rooms are not available on overnight trains.

4. *I'm an adult on the tour. What can I expect?*

This was a very helpful link: <http://www.eftours.com/help-center/what-to-expect/adult-travelers>